

Payments FAQ

How to respond to common customer questions and objections

What is dash™?

dash Payment and Reward Solutions are a suite of prepaid products that drive a better payment experience for you and your customers. With more than 20 years of experience, Prepaid Technologies is the payments expert you can rely on, delivering faster, more secure and cost-effective payments solutions.

dashPayroll

What are dashPayroll cards?

Payroll cards are prepaid cards offered by employers that replace paper paychecks. Each card has an underlying account number that enables direct deposit. Cards can be used to access cash at ATMs, and to conduct both PIN-based and signature-based transactions. They are safer than carrying cash, eliminate costly check-cashing fees, and can be used anywhere debit cards are accepted – in stores and online.

I already have a payroll system in place, and many of my employees are on direct deposit, what benefits does dashPayroll provide for me and my company?

dashPayroll cards allow businesses to achieve 100% electronic payroll – effectively getting everyone on direct deposit. Businesses can use their existing direct deposit set up and reduce administrative time, save on the costs of printing checks, processing and distribution, and reduce the risk of lost checks and fraud.

How will my employees benefit from payroll cards?

dashPayroll cards give employees immediate and flexible access to their pay on payday – or even sooner if you have an earned wage program. For employees without banking relationships, dashPayroll cards work just like direct deposit, eliminating expensive check cashing fees, and providing access to mobile and online transactions. After all, you can't shop on Amazon or hail an Uber with cash.

Aren't payroll cards expensive? What will this cost me and my company?

There are no setup or ongoing costs for the standard dash Payroll program, and dash provides one card to each employee at no cost to the business or the employee.

dashPurchasing

How do purchasing and expense cards impact my business?

Take control of spending and eliminate the hassle of checks and cash with dashPurchasing cards. dashPurchasing cards provide a powerful solution for companies who want to streamline their business expense programs, reduce costs and fraud, save time and control spending to improve accounts payable performance.

How do prepaid purchasing cards work?

The dashPurchasing card is a reloadable prepaid Visa debit card that's used instead of credit or cash. Businesses can track and move money in real time and give employees selective access to company funds – only when and where they need them. You can set spending limits, so there is no risk of overspending or interest charges. Your team can use it online, over the phone and at the millions of places that accept Visa debit cards – including supermarkets, pharmacies, clothing stores, gas stations and more. Each time a card is used, the purchase amount is automatically deducted from the card balance.

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Why would we use purchasing cards instead of a company credit card?

dashPurchasing cards are the perfect solution when credit doesn't make sense. They spend like credit with acceptance at most retailers, but protect your business accounts from misuse, theft and fraud. You can add, remove or freeze funds in seconds and set spending limits, giving you full control of your business funds at all times.

Can I pay bills with a purchasing card?

Using the dashPurchasing card to pay business expenses is a great way to save time, money and stamps. Use the dash Online Bill Pay Service to send one-time or recurring payments electronically or by check to anyone in the U.S. or pay a biller directly online or by phone.

dashPerDiem

How do per diem cards work?

The dashPerDiem spending card allows you to give employees access to daily funds that they won't have to expense later. Use dash instead of petty cash to quickly respond to new funding requests from anywhere with just a few clicks; and put an end to large cash withdrawals or delays. dashPerDiem provides more security, control and real-time disbursement of funds. Perfect for corporate travel, business expenses, student athletes and more, dashPerDiem saves time, money and the headache of reimbursement.

When would my team use per diem cards?

dashPerDiem cards are an ideal way to streamline the reimbursement process and provide employees and team members with any easy way to manage and spend personal funds. They're great for employee travel and expenses, student groups, athletes, non-profits and many other needs.

dashReward

What are the benefits of reward and incentive cards for my customers?

dashRewards delivers reward currency that drives results. Prepaid reward cards are growing as the most popular choice for reward, incentive and gift options for employees and consumers because they can get what they really want. You get increased brand engagement with reward and incentives to drive employee engagement, build stronger relationships with customers and manage funds with ease.

How many cards can your reward and incentive programs handle?

Our team works with programs of all sizes – from 20 cards to hundreds of thousands – all with the same commitment to delivering incentive and reward solutions that meet the demands of modern business.

How do dash reward and incentive programs work?

It's simple, use dash cards whenever have recurring recognition, reward or incentive programs for an individuals or teams. dash cards are easy to distribute and easy to fund. They can replace promotional items and company swag as a more engaging way to give people value they can really use. Ideal for ongoing rewards and incentives – such as quarterly sales and service goals or customer appreciation – they support all of your ongoing needs.

Can dash cards be used for corporate gifts or rebates?

Absolutely. dash gift and rebate cards are perfect for on-the-spot gifting, and speedy delivery of rebates and promotional funds. Choose from standard designs or customize with your brand to create a connection for employees, customers and partners.

Not sure where to start? Contact us today and we'll be happy to help.

Contact us: sales@in-prepaid.com

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